

Company Name : **MY E.G. Services Berhad**
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Source : **The Edge Markets**

No Authority To Print Temporary Worker Permit, Says MyEG

KUALA LUMPUR (Dec 7): My E.G. Services Bhd (MyEG) has clarified that it does not have the authority to approve the printing of any permit under the temporary foreign worker permit, also known as Pas Lawatan Kerja Sementara (PLKS) service.

The company said this in a filing to Bursa Malaysia this morning, following a report in The Edge Financial Daily today that government-related online services provided by MyEG is one of the patch-on or supplementary services currently being reviewed by the Ministry of Home Affairs, the Immigration Dept and the Management Planning Unit (Mampu).

The report quoted Deputy Home Affairs Minister Datuk Azis Jamman as saying the government took notice of numerous complaints on the services currently provided by MyEG, in particular its online service to renew the PLKS permit.

“MYEG does not have the authority to approve the printing of any permit under the PLKS service.

“All online applications are routed by MYEG to the officers of the Immigration Department in the respective States for approval, before MYEG prints and delivers the PLKS permits,” it said.

The Deputy Home Affairs Minister had said yesterday that “MyEG was irresponsible and only informed the complaints to refer to immigration offices”.

In response, MyEG pointed out that a real-time status-checking facility is available on MyEG portal to allow users to check the status of their application, and approval is needed from the Immigration Department prior to the printing and delivery of the PLKS permits.

“If approval is pending from the authorised officers of the Immigration Department, the users will be notified by MYEG to go to the Immigration Department in person to resolve the outstanding issues as per the Approved Standard Operating Procedure,” it added.

At 10.52am, MyEG shares fell 5.22% or 6 sen to RM1.09, with 45.01 million shares traded.